

# What is an 'unintended work' status?

## Non-urban metering regulation

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An unintended work refers to a water supply work that is authorised, and under the *Water Management Act 2000* does not take, or is not capable of taking water from a water source. This fact sheet outlines the categories that constitute an unintended work and therefore under the unintended work exemption, are exempt from metering requirements.

### Not constructed

A 'not constructed' work refers to a water supply work that has received approval but has not yet been physically built. As these works are not capable of extracting water until construction is complete, they are classified as unintended.

### Constructed and only used to take water for basic landholder rights (BLR)

Under the *Water Management Act 2000*, landholders are entitled to take water for domestic and stock purposes under BLR, without the requirement to meter. This exemption applies to water used for household needs and for watering stock kept on the land but does not extend to intensive commercial activities such as feedlots or housed animal operations.

### Constructed and not capable of taking water from a water source

Works that have been physically constructed but are not capable of extracting water from a water source are not subject to metering requirements. These works are considered unintended, as they do not have the means to take water. For example, storage tanks or pipework that is not connected to a pump etc.

### Constructed and approval holder declare it is not being used to take water from a water source

This applies to works that have been constructed and are capable of taking water from a water source but are currently inactive or not being used to extract water. These works are not required to be metered, provided the approval holder formally declares that the work is not in use and ensures it is appropriately classified under their water supply work approval.

### Decommissioned

A decommissioned work refers to a water supply work that has been rendered permanently incapable of extracting water. This typically involves the physical disconnection or disabling of a work and can no longer access a water source.

### All other active works

Where a work is active, constructed or takes water from a water source, and you do not have an exemption, you are required to comply with metering or reporting obligations. You can view the non-urban metering requirements on our [website](#).

#### Need help?

If you need more information, please contact our Customer Service Centre on 1300 662 077, Monday to Friday between 8am-5pm or email [Customer.Helpdesk@waterNSW.com.au](mailto:Customer.Helpdesk@waterNSW.com.au)