

# Information for water users under the amended non-urban metering requirements

## Fact sheet

This fact sheet outlines the forms available on the non-urban metering webpage for water users when their metering equipment has changed, and they are not required to install a local intelligence device (LID) or have a duly qualified person (DQP) validate their meter under the amended non-urban metering requirements.

### Installing a new meter

- For use by water users whose works exceed the size threshold and who have a total entitlement above 15ML and below 100ML who are required to meter, however installing a LID and having DQP validation, is optional.
- Use [this form](#) when you have installed a new meter, and do not require, and will not be installing a LID.

### Replacing an existing meter

- For use by water users whose works exceed the size threshold and have a total entitlement above 15ML and below 100ML who are required to meter, however, installing a LID and having DQP validation is optional.
- Use [this form](#) when you are replacing an existing meter, and do not require, and will not be installing a LID.

### Moving a meter

- For use by water users whose works exceed the size threshold and have a total entitlement above 15ML and below 100ML who are required to meter, however installing a LID and having DQP validation, is optional.
- Use [this form](#) when you are moving an existing meter, and do not require, and will not be installing a LID.

### Removing a meter

- For use by water users who are now exempt from metering, including size-based exemption thresholds, or are below the 15ML entitlement, and do not have any metering requirements.
- Use [this form](#) when you are removing an existing meter that is no longer mandated under the amended metering requirements.

**Disclaimer:** These forms may be applicable for water users that are not mentioned within the specified categories above but have an exemption or fall within a category that does not require them to install a LID or be validated by a DQP. If you are unsure about your metering requirements, please contact WaterNSW or visit the [NSW DCCEEW Metering Guidance Tool](#).

### Need help?

If you need more information, please contact our Customer Service Centre on [1300 662 077](tel:1300662077), Monday to Friday between 8am-5pm or email [Customer.Helpdesk@waterNSW.com.au](mailto:Customer.Helpdesk@waterNSW.com.au)