

Customer notice

Improved river heights around Darlington Point

11 December 2018

We are advising our customers and community that river levels from Gogeldrie weir to the influence of Hay weir would see improvements during the next 10 days, with a small pulse being delivered to assist customers with water orders.

The pulse is expected to increase the river height at Darlington Point to about 1.5m or above.

Customers with water orders in effluent creeks (like Uri Creek) and in the main river channel, who were unable to access water due to low river levels over the last few days are encouraged to review their pumping pattern and access water during the current pulse. Customers are also encouraged to move any of their existing water orders forward to benefit from increased river heights.

Customers must place a valid WaterNSW water order before pumping. Water orders can be placed via [iWAS](#). Alternatively, you can contact us by:

- Email: South.Orders@waternsw.com.au
- Phone: 1300 662 077
- Fax: 1300 871 447

Stock and domestic users are urged to ensure that on farm storages are filled during periods of flow during the release period. We further advise customers and landholders to monitor river levels closely and to make necessary arrangements to ensure infrastructure and livestock are not impacted by the low river levels.

Authorised by

Vincent Kelly,
Water Systems Operation Manager South

More information

For more information on this event, phone us on **1300 662 077** or email us at Customer.Helpdesk@waternsw.com.au.