

# Non-urban metering reform - exemptions

## Fact sheet

The NSW Department of Climate Change, Energy, the Environment and Water's (NSW DCCEEW) non-urban metering rules apply to all water users, unless an exemption applies. This fact sheet outlines information on the different exemptions to the non-urban metering regulations.

Exemptions have been established for types of water take that are considered 'low risk'. This includes:

- works that take water solely for basic landholder rights.
- works that are not nominated by water access licences.
- works that are classified as unintended (e.g. not constructed, not capable of taking water, inactive, **solely** used for basic landholder rights or decommissioned).
- works that cannot physically comply with the non-urban metering rules under Clause 233.
- single surface water pumps less than 100mm in diameter and single groundwater bores with external casing less than 200mm in diameter.
- works associated with entitlements that only take up to 15 ML per year of cumulative share component (or equivalent).
- multiple sized-based thresholds for pumps and bores - if there is more than one pump or bore on a property, the following size exemptions apply:

Type of work	Number	Maximum diameter permitted
Surface water (pumps)	2 pumps	74mm in diameter each
Surface water (pumps)	3 pumps	49mm in diameter each
Surface water (pumps)	4 pumps	39mm in diameter each
Groundwater (bores)	2 bores	159mm in diameter each
Groundwater (bores)	3 bores	129mm in diameter each
Groundwater (bores)	4 bores	119mm in diameter each

You can find details of your work approval such as your authorised size on the [NSW Water Register](#).

For further information on these exemptions, please visit the [NSW DCCEEW website](#).

## Unintended works – works not taking licensed water

Water users in this category are exempt from metering. An unintended work is a work that is listed on a work approval but is not taking licensed water. The work may not be taking licensed water due to several reasons including it has been decommissioned, is inactive, has not been constructed or is not taking from a water source.


### Basic landholder rights (BLR)

As the non-urban metering regulations are based on licensed water, holders of a water supply works approval that access water **solely** under BLR are exempt.

### What are you required to do?


Water users in this category are not required to physically modify the work to make them incapable of taking licensed water, but they are required to notify WaterNSW so that it can be categorised as an unintended work.

Works that have previously been made inactive or do not take water from a water source are also exempt from the non-urban metering rules.

CATEGORY	Installed to AS4747 standard	Pattern-approved meter	DQP validation	LID & telemetry	Compliance date
<b>NO TAKE</b> Unintended works  <ul style="list-style-type: none"> <li>Decommissioned</li> <li>Inactive</li> <li>Not constructed</li> </ul>	✘	✘	✘	✘	N/A

## Works not nominated by licensed water entitlement

Water users not nominated by licensed water entitlements have no change. They are not required to meter.

CATEGORY	Installed to AS4747 standard	Pattern-approved meter	DQP validation	LID & telemetry	Compliance date
<b>NOT NOMINATED</b> Works not nominated by licensed water entitlements 	✘	✘	✘	✘	N/A

### Need help?

Schedule a [one-on-one meeting](#) with our team to discuss your metering requirements.

If you need more information, please contact our Customer Service Centre on [1300 662 077](tel:1300662077), Monday to Friday between 8am-5pm or email [Customer.Helpdesk@waternsw.com.au](mailto:Customer.Helpdesk@waternsw.com.au)