



WaterInsights is a powerful interactive tool that provides accessible and meaningful data on how water is shared, allocated and managed in NSW, presented in a way that is easy to understand. This fact sheet provides support to help customers and communities on how to use this intuitive portal. Access this powerful resource at waterinsights.waternsw.com.au

Why use WaterInsights?

The aim of this powerful new resource is to enable our customers to make more informed water resource planning decisions and to help our community and other stakeholders to understand what water is present in the system, either in storage or in rivers or groundwater, and the rules about how it is used, shared and managed.

You can access near real time information on over 450 water sources anywhere, anytime, with mobile and tablet compatibility.

Valuable insights

This powerful resource helps you make informed water planning decisions.

Available information includes:

- water availability and balances
- storage, inflow and release
- gauged flow and level data
- operations updates and annual plans
- notices of key operational information including outages and restrictions
- links to other relevant reports
- rainfall observation and outlook
- regular updates on extreme event conditions

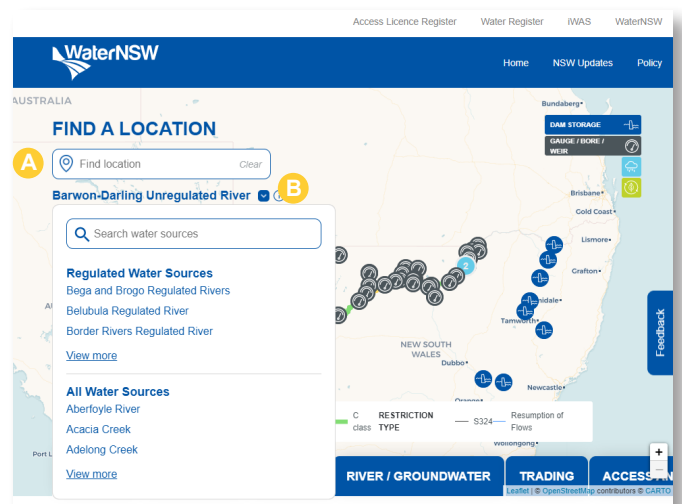
Navigation

Finding area specific information

Locate information for a specific water source or location on the main page at

waterinsights.waternsw.com.au, by either:

- typing in the location in the "Find location" box. Suggested locations will be provided to choose from; or
- selecting a water source by clicking the blue box icon located under the "Find location" box. A drop down list of water sources will appear for you to select.



How to use WaterInsights

Map view

Easily change the detailed information on the map by clicking these coloured icons found on the top right of the water source map for:

DAM STORAGE	Dam storage levels
GAUGE / BORE / WEIR	River gauges, aquifer monitoring bores and weirs
RAINFALL	Rainfall outlook or observed rainfall
ENVIRONMENTAL FLOW TARGET	Environmental flow target

Updates

Extreme events and general notices relevant to the selected water source. This includes water availability, operation notices, announcements and critical information such as maintenance, recreational events and temporary restrictions.

Allocation

Find current water year allocation and latest available data, on:

- licence category
- allocation percentage
- available water (Megalitres)
- year on year water usage comparison

This near real time data is shared on our online Water Accounting System (iWAS), located within the 'Allocation Assignment' section. This assists in helping you apply for and view an Allocation Assignment online.

Storage

View latest data on water availability as graphical representations, including:

- daily updated information on dam capacity, volume, inflow
- historical data on storage, volume and inflows into the dams and tributaries
- comparative monthly storage for different years

River/Groundwater

This tab displays gauging stations and monitoring bore trends for all water sources.

Insight on groundwater data assists customers when considering licensing or extraction needs.

Access Announcements

This tab displays all available announcements that may affect your access to water, such as:

- notices
- flow class announcements
- temporary restrictions

Please note: This tab is currently only relevant for Barwon-Darling, the Lower Macquarie River and Lower Marthaguy Creek and Gum Cowal (Macquarie Bogan catchment), and Gingham Watercourse and Mallowa Creek (Gwydir River catchment) customers.

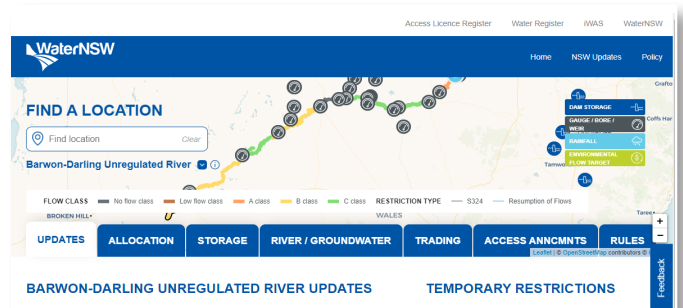
Rules

This section is your one stop shop for all rules for your chosen water source such as:

- rules defined within the water sharing plan
- temporary restrictions issued under the *Water Management Act 2000*
- dealing rules
- water rule conditions

Connecting you to more resources

The top menu also provides easy access to other important resources including the Access Licence Register, the NSW Water Register, iWAS and the WaterNSW website.



Continuous improvements

WaterNSW is continuing to expand the capability of WaterInsights. If your water source is not currently available within the portal, there are plans to add more water sources.

We value feedback that will help us improve our information offering to our customers and community.

Feedback can be provided via email at: insights@waternsw.com.au

More information

Contact our Customer Service team on [1300 662 077](tel:1300662077) or email Customer.Helpdesk@waternsw.com.au