



Water Orders

Hunter Valley Regulated Rivers Operations

26 July 2019

Dams in the Hunter Valley are approaching the 50% volume mark. WaterNSW are operating with minimum releases to meet demand in order to conserve the volumes in storage for as long as possible.

WaterNSW is asking for water user assistance and would like to remind customers that in order to reduce the volume of releases from Glenbawn and Glennies Creek Dams demand needs to be accurately assessed.

Water users can assist in the conservation of water by placing orders in an appropriate time frame for water extractions that are to occur. The placing of orders ensures releases are not excessive and minimises the chance of impacting other users.

Orders can be placed by accessing iWAS online or download a hardcopy water order form to email or fax back to us (see form for details). Information for hardcopy ordering and the required form can be found at <https://www.waternsw.com.au/customer-service/service-and-help/forms>

Your assistance in conserving water is appreciated.

Authorised by

More information

Please visit our website for more information at [waternsw.com.au/supply/regional-nsw/customer-notices](https://www.waternsw.com.au/supply/regional-nsw/customer-notices). For more information on this event, phone us on **1300 662 077** or email us at

Customer.Helpdesk@waternsw.com.au.

Martin Prendergast
River Operator