

Water Delivery Arrangements

Namoi Valley

1 July 2019

Update

The severe and ongoing drought conditions across NSW are having a significant impact on the ability of WaterNSW to deliver water to customers.

Over the last two years, rainfall across northern NSW has been well below average and in many areas are now the lowest ever recorded. This, combined with higher than average temperatures, has resulted in record low inflows to the storages.

While allocations for the Namoi Valley have been announced by the Department of Planning, Industry and Environment, the delivery of water is restricted due to the ongoing drought.

The Namoi Valley is currently being operated under drought contingency measures with water delivery restrictions.

The water delivery restrictions and operational arrangements are outlined in the tables below and are specifically outlined for each river section to best assist landholders and customers with information relevant to their specific circumstances.

Access to water this year will be dependent on further inflows into the catchment and associated tributary inflows downstream from WaterNSW storages.

We encourage our customers and community to stay up to date with the latest information via the options below.

Stay informed

1. **Early Warning Network (EWN)**

All registered users will be notified of water access arrangements through our EWN. If you have not already signed up to the system, please phone us on **1300 662 077** or email us at Customer.Helpdesk@waternsw.com.au

2. **eNewsletters**

The public can stay up to date through weekly email communications sent by WaterNSW. Visit waternsw.com.au/subscribe to choose which reports you would like to receive.

3. Website

Drought information is available on our website and updated weekly. Visit

waternsw.com.au/supply/drought-information

AWDS for the Upper Namoi and Lower Namoi 1 July 2019

Licence Category	AWD	Deliverability
Domestic and Stock	100%	Restricted – please see details below
Local Water Utility	100%	Restricted – please see details below
Regulated River (General Security)	0%	Restricted – please see details below
Regulated River (General Security) Carryover allocations	n/a	Restricted – please see details below
Regulated River (High Security)	75%	Restricted – please see details below
Supplementary Water (Lower Namoi Only)	100%	Subject to availability

Deliverability of ordered water

River section	Licence category	Type of restriction	Period of applicability	Method of placing water order
Upper Namoi (Split Rock Dam to upstream of Keepit)	High Security General Security Stock & Domestic Local Water Utility	From 1 July, water shortages and or delays in the delivery of water should be expected. Further restrictions are likely – releases may need to be grouped together (block releases), rostering may be required, or releases may need to be stopped. A water order is still required to be placed and needs to be approved by WaterNSW.	It is envisaged that limited water deliveries will continue until at least September 2019. WNSW will be consulting with customers in the coming weeks and months about future arrangements.	Only via customer help desk. Orders cannot be placed via iWAS. Confirmation of water order from WaterNSW is required.
Lower Namoi (downstream of Keepit Dam to Walgett)	High Security General Security Stock & Domestic Local Water Utility	No Dam releases will be made to supply orders or the Pian Ck replenishment flow. Limited access may become available from tributary inflows. A water order is still required to be placed and needs to be approved by WaterNSW.	Until further notice	Only via customer help desk. Orders cannot be placed via iWAS. Confirmation of water order from WaterNSW is required.

Other restrictions on Trade and Carryover

In addition to the water delivery arrangements outlined above, the NSW Government has placed further restrictions on water trading and access to carryover water.

For the Upper Namoi, access and/or trade is limited to 75% of the carryover volume. This means that for any water carried over from last year, a total of 75% is able to be traded out (temporary trade) and/or used. The remaining 25% of carryover is suspended and will become available when conditions improve, and the restrictions are lifted.

For the Lower Namoi, all water carried over in accounts is suspended and is unable to be used or traded.

In addition, trade from any Lower Namoi licence (including High Security) to an Upper Namoi licence is prohibited.

These restrictions remain in place until 30 June 2020, unless repealed earlier. Further details are available at https://gazette.legislation.nsw.gov.au/so/download.w3p?id=Gazette_2019_2019-66.pdf

Trade from the Upper Namoi to the Lower Namoi is also not possible under the existing Water Sharing Plan rules.

More information

Please visit our website for more information at waternsw.com.au/supply/regional-nsw/customer-notices. For more information on this event, phone us on **1300 662 077** or email us at Customer.Helpdesk@waternsw.com.au.

Authorised by

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