3 July 2020

WaterNSW informs that the processing of water trades out of general security water accounts will be delayed until the finalisation of the end of water year metering, expected to be by 27 July 2020.

Water trades into general security accounts from high security accounts and trades between high security accounts are unaffected.

The NSW Department of Planning, Industry and Environment on 1 July 2020 announced opening water allocations for regulated river water users for the 2020-21 water year. For Lachlan, all licence categories, except high security and general security, have received full allocations.

High security users have received a 70% allocation. No new allocation to general security water users was announced. However, the general security water users can access 50% of active general security account balance as at 30 June 2020. This announcement will credit a small volume of allocation into each of the 480 general security licences totalling approximately 15,000 ML.

WaterNSW will initially credit general security licences based on unreconciled balances as at 30 June 2020 and by 27 July 2020 on completion of the metering will adjust the credits based on reconciled balances as at 30 June 2020.

WaterNSW’s water accounting system (WAS) is currently not configured for two different drought sub-accounts and consequently crediting of usable allocations to general security will require 480 manual entries. As manual entries will not be complete until Monday 6 July 2020, water users are advised to wait until mid-next week to check their general security account balances.

WaterNSW is keen to ensure no licences end in negative balances due to trades and subsequent adjustments to accounts.

More information

Please visit our website for more information at waternsw.com.au/supply/regional-nsw/customer-notices. For more information on this event, phone us on 1300 662 077 or email us at Customer.Helpdesk@waternsw.com.au.