

Tier 1 – Water Ordering

As grouped under the 2015-16 water order trial, Lachlan Valley Regulated Customers

Tier 1 group includes customers who:

- Hold access license share components exceeding 150 ML.
- Intend to use more than 150 ML in a water year by trading in water.
- Order against a “Zero share” water access license regardless of the amount of water in the account.
- Use water through Works Approvals along the Regulated Lachlan River, with exception of Willandra Creek and River section Booligal – Corrong. (These sections have standard water order procedures applied due to delivery constraints).

Tier 1 responsibilities:

- Order water and extract on the day nominated. Monitor your usage versus order volume closely to ensure the order and usage volumes do not differ by more than 10%.
- Place daily or bulk orders as per your lead times and extract volumes within 10% of your order each day, or within the total volume of any 20 day period for bulk orders. Contact WaterNSW to reschedule any extraction that varies from your order by more than 10% or if needing to extract within lead times or beyond the dates originally requested.

Example 1:

Bob wants to water a crop and orders over five days, 50,50,40,40,10 ML

On day1 Bob takes 50 ML, day 2 Bob takes 53 ML, and on day 3 Bob takes 47 ML. Bob needed to reschedule his order for day 3 to cater for using 10% more than the order for that day and needs to monitor and predict if the extraction will vary from the order by 10% or more.

Example 2:

Jill submits a bulk order of 100 ML per day for 10 days totalling 1000ML. Pumping commences and hot weather sees a higher demand for water. 1200 ML is now expected to be taken. Rescheduling is required because more than 10% over the bulk order will be extracted. If the extraction was only 1100ML, then no action would be required.

Example 3:

Peter submits a bulk order 10 ML per day for 20 days totalling 200ML and only extracts 180 ML due to rain. This is compliant as the difference is 10% (20ML). If he was to only take 150ML then he should notify WaterNSW to cancel 50ML of the order as soon as possible.

Example 4:

Tom submits a bulk order for 10 ML per day for 10 days totalling 100 ML, however a pump breakdown requires him to extract over 11 days. Tom needs to notify WaterNSW because he should only extract on the days the water was ordered for.

Example 5:

A large farm has a bulk order of 50 ML per day for 70 days. Orders versus usage must be monitored and not vary by more than 10% for each 20 day period of extraction (this order has three periods). Variations between orders and usages should be anticipated and the order changed if required.

Things to remember:

Only extract on days an order is in place. Register online or call 1300 662 077

Remember a 10% variation from the order is allowable. A variation greater than 10% is not permitted and could result in compliance action.

Enter meter readings often to keep up to date with variations in extraction. A meter reading weekly or monthly will help you and WaterNSW better manage water usage. A read entered on the first day of each month is desirable.

The easiest way to order water is online using iWAS. You can register for and access iWAS at www.waternsw.com.au

If you would like any assistance or more information about water ordering please contact WaterNSW on 1300 662 077.



Further information

Please contact: WaterNSW

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