

# Lachlan water ordering trial

In response to customers' requests to review water ordering in the Lachlan Valley, WaterNSW is trialling a new process to clarify and simplify the water ordering process

## How will it work?

Customers will be divided into two tiers based on the share component of their licence and water use.

Tier 1 customers have an access licence with a large share component (exceeding 150ML). These licence holders **MUST** order water and will have some tolerance in variations of orders versus extraction.

Tier 2 customers are smaller water users with a share component less than 150ML. These customers will place a single, annual bulk order or one order for an irrigation season.

Tier 2 customers must supply meter readings on a quarterly basis. Usage will be monitored and checked against satellite imagery and random surveillance.

## The trial

The trial arose out of a request from Lachlan Valley Water Users in 2011 to clarify and simplify water orders in recognition of the operational variability of extraction.

WaterNSW and Lachlan Valley Water Users developed a proposal in 2013 and submitted it to the Department of Primary Industries (DPI Water) for a trial starting in the 2013/2014 water year with the possibility of it extending into the 2014/2015 water year.

DPI Water approved this protocol, as it constitutes the "procedures established by the Minister" referred to in Clause 57 (6) of the Lachlan Regulated River Water Sharing Plan.

## Benefits

- Easier, less complicated water ordering
- Less time consuming water order amendment
- Water on demand for small users
- Reduced operational surplus and potential for higher future general security available water determinations (AWDs)

## Further information

See our information sheets for Tier 1 and Tier 2 customers which

details tier categories, how to order water, your responsibilities and how usage will be monitored

For more information on the trial or iWAS, please call our customer helpdesk on 1300 662 077.